



Imprint b2b.spar.at

SPAR B2B Web

SPAR Österreichische Warenhandels-AG

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Applications

Auction support.auction@b2b.spar.at

Quality Assurance support.quality@b2b.spar.at

Goods Claims (wholesale only, NO customer reclamations)

support.reclamation@b2b.spar.at

Design & Technology ecx.io Austria, www.ecx.io

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The internet service of SPAR Austria is protected by firewall systems. All user data is protected from unauthorised access.

In addition we explicitly refer to the point [user agreement](#).

Content & Access Regulation

The content of the SPAR B2B Web differs between public and protected areas.

- The content of the **public area** is available to all (including non registered) users.
- The **protected area** is only accessible for registered users. Inside the protected area you can call up all information for which you hold an access permission. This is given individually (offline) during the course of the registration process.

Quick access to personalized information (within the protected area) facilitates working processes on the SPAR B2B Web.

Only authorized users, who have got an access permission, can look at confidential information. Applications under "My SPAR B2B" are fixed basically for suppliers (supplier applicants) and their employees (users) only.

The access permission rights de

pend on the individual status of the supplier-relation.



System requirements/Software for SPAR B2B Web and the integrated applications

In order to be able to work with the SPAR B2B Web Users should consider the following system requirements (for personal computers) and software requirements.

System requirements for Personal Computers

	Minimum requirements	Recommended
Monitor	1024x768x16bit colors	1024x768x16bit colors
Internet connection/ Transfer rate	8 Mbit Download 1 Mbit Upload	16 MBit Download + 2 MBit Upload +
Browser	- MS Internet Explorer 8 - Mozilla Firefox V3.6 - Google Chrome 10 - Opera 10 - Safari 5	- MS Internet Explorer 9+ - Mozilla Firefox 30+ - Google Chrome 30+ - Opera 12+ - Safari 7+
Browser settings	Cookies: active Javascript: active	Cookies: active Javascript: active

General tips on the browser settings / internet options (MS Internet Explorer)

How do you activate your browser to **accept cookies**?

- Open the "Internet Options" in "Tools" in your MS Internet Explorer.
- Choose "Security"
- Click on "Custom Level"
- Activate all options of "Cookies"
- Confirm by clicking on "OK"

How do you activate **JavaScript**?

- Open the "Internet Options" in "Tools" in your MS Internet Explorer.
- Choose "Security"
- Click on "Custom Level"
- Activate all options of "Scripting"
- Confirm by clicking on "OK"

b2b.spar.at – the SPAR supplier portal

SPAR B2B Web was optimised for the following browsers and platforms

A-Grade: Full Support, actual W3C-Webstandards supported

B-Grade: limited Support, Display derivations possible. All website functions can be used.

	Linux	Windows 7	Windows Vista	Windows XP	OS X†
Fx (latest and latest-1)	A-Grade	A-Grade	A-Grade	A-Grade	A-Grade
IE 10		A-Grade	A-Grade		
IE 9		A-Grade	A-Grade		
IE 8		B-Grade	B-Grade	B-Grade	
IE 7		C-Grade	C-Grade	C-Grade	
IE 6		C-Grade	C-Grade	C-Grade	
Safari (latest and latest-1)		A-Grade	A-Grade	A-Grade	A-Grade
Opera (latest and latest-1)	A-Grade	A-Grade	A-Grade	A-Grade	A-Grade
Chrome (latest and latest-1)	A-Grade	A-Grade	A-Grade	A-Grade	A-Grade

Installed Software

- [Adobe Acrobat Reader](#) (free download)
- MS Office
- [WinZip or other comprimising software](#)
- [Adobe Flash Player \(Version 11.0 or higher\)](#) (free download)

E-Mail

- Please use a (personal) E-mail address, which carries your company's domain name. Making an entry from other E-mail addresses (i.e Domain of a WEB-MAIL-Provider) is not permitted and will only be allowed in exceptional cases (no company Domain name available / students / other organisations...)
- When using the online order management system (WEB-EDI-solution on B2B Web) please make sure that the receipt of your order will be confirmed via email and therefore a Mail Postbox (i.e. Outlook,...) is a prerequisite for the reception of these messages.